

U.S. Application No. 09/776,188 Examiner NGUYEN Art Unit 3625
Submission of Amendment with RCE in Response to March 25, 2005 Final Office Action

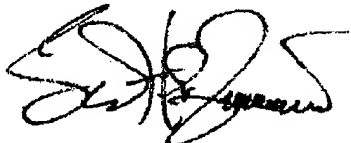
REMARKS

In response to the Final Office Action dated March 25, 2005, the Applicants respectfully request reconsideration based on the above claim amendments and the following remarks.

The Office variously rejects the pending claims under 35 U.S.C. § 103 (a) as being obvious. Various combinations of *Arjomand*, *Tanielian*, *Takakura*, *Razavi*, and *Phillips* are cited. Yet none of these patents, whether considered singularly or in any combination, teaches or suggests all the claimed features. Independent claim 1, for example, recites "*determining at the manufacturer that the diagnostic message represents an emergency, wherein the manufacturer contacts an emergency crew.*" Independent claims 11 and 20 recite similar features. None of the cited patents teach or suggest such features. Because these patents fail to teach or suggest these features, one of ordinary skill in the art would not think the pending claims obvious in view of the cited documents to *Arjomand*, *Tanielian*, *Takakura*, *Razavi*, and *Phillips*. The *prima facie* cases of obviousness must fail.

If any issues remain outstanding, the Office is requested to contact the undersigned at (919) 387-6907 or scott@scottzimmerman.com.

Respectfully submitted,



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